


To Request Spike Help Desk Callback

We are moving to a new Help Desk call back system.

Upgrade to Spike version 3.4.3

To download the new viewer go to Start Menu, Programs, Spike 3, click on Download Spike Viewer. Follow the screen prompts.

- Go to System, Request Spike Help Desk Callback.



Spike Help Desk Callback

✖ A contact phone number is required

Service: Goodwood Community Child Care Centre

Name: Deb2

Phone:

Reason (Optional):

OK Cancel

- Edit the name if necessary, enter the phone number, click OK

If you are unable to log into Spike to access the request form email the Spike Help desk:

helpdesk@economicoutlook.net

We will continue the current Helpdesk Service and number, 08 82200502 for a limited time to allow Services to transition to the new call back request method.