

NB : to find Child's name by Enrolment ID – select Reports -> Ccs -> Enrolment Detail -> enter date from 2/7/18 to current date, tick Service name, Next, right click Select All. In the pdf Report use the Find text (magnifying glass) or Search function – enter enrolment ID and Child's enrol report (with name) will be found.

CCS Processing Warnings/Issues: 1

* Source: CCS

Operation: Submit Enrolment Notice

Message: Individual CRN/DOB cannot be changed for previous notice

Transaction Id: 39ae7e6d-55d5-4f3f-b75b-2575c35947be

Return Message: Individual CRN/DOB cannot be changed for previous notice

Return Code: R003273

Details:

- resolved overnight: new enrolment, all details entered and was CONFIR next day - ? ignore

CCS Processing Warnings/Issues: 2

* Source: CCS

Operation: Submit Enrolment Notice

Message: Enrolment Notice must differ to previous Enrolment Notice for '200D'

Transaction Id: 32ad64f5-ec51-4096-9501-44a48b9de131

Return Message: Enrolment Notice must differ to previous Enrolment Notice for '200D'

Return Code: R004035

Details:

- Ignore, "cosmetic" warning

CCS Processing Warnings/Issues: 6

* Source: CCS

Operation: Submit Enrolment Notice

Message: Child CRN and DOB do not exist

Transaction Id: ea934c21-119a-446c-b017-9bf4d742e633

Return Message: Child CRN and DOB do not exist

Return Code: R003271

Details:

- RECEIV enrol i.e. an informal enrolment (incorrect or no CRN/DOB in the Child)

* Source: CCS

Operation: Submit Enrolment Notice

Message: Individual CRN and DOB do not exist

Transaction Id: 6b0b4a94-a94c-435d-8855-a60723a8fbdf

Return Message: Individual CRN and DOB do not exist

Return Code: R003270

Details:

- RECEIV enrol i.e. an informal enrolment (incorrect or no CRN/DOB in the Individual/Account holder Person)

Source: CCS

Operation: Submit Session Report

Message: Start Time/End Time must not overlap with other Sessions on the same day

Transaction Id: d0846d76-3d30-49da-9ff2-8bf9ca6be2a8

Return Message: Start Time/End Time must not overlap with other Sessions on the same day

Return Code: R003373

Details:

- BSC booking linked to an ASC charge (or visa versa) for OSCH or morning linked to afternoon charge (or visa versa) for CBC – needs to be resolved ASAP as this stops all subsequent CCS payments coming through for that child

CCS Processing Warnings/Issues: 2

* Source: Spike

Message: Cannot create claim period enrolment, rejected enrolment found
[enrolmentId:E8000XXXXX]

Reference Id: E8000XXXXX

Error Code: CCS_REJECTED_ENROLMENT_FOUN

-Child's enrolment status is REJECT i.e. parent has rejected the enrolment

CCS Processing Warnings/Issues: 1

* Source: CCS

Operation: Submit Enrolment Notice

Message: Please enter Mandatory Field: INDIVIDUAL DATE OF BIRTH

Transaction Id: 455e27d8-a7a5-4e2d-a7b1-855e4e1f0015

Return Message: Please enter Mandatory Field: INDIVIDUAL DATE OF BIRTH

Return Code: C001029

Details:

- Individual's (Account Holder Person) date of birth has not been entered

* Source: CCS

Operation: Submit Session Report

Message: ServiceID is Locked in Other Process, Try Again Later.

Transaction Id: 59e2aeae-a025-4a7e-a979-85eb3d5b7751

Return Message: ServiceID is Locked in Other Process, Try Again Later.

Return Code: R003772

Details:

- Ignore, CCIT system "overloaded" - seems to resolve overnight by next sync

CCS Processing Warnings/Issues: 1

* Source: CCS

Operation: Submit Enrolment Notice

Message: Please enter Mandatory Field: CASUAL SESSION HOURS

Transaction Id: 8cb35a3f-30f0-4e92-8f0b-94209f017902

Return Message: Please enter Mandatory Field: CASUAL SESSION HOURS

Return Code: C001029

Details:

- Spike Account created but no Child booking (Session) finalised yet to complete creation of CWA

CCS Processing Warnings/Issues: 1

* Source: Proda

Operation: Proda Authentication

Message: Proda device is about to expire in 30 days

Error Description: The proda device 'spike' needs to be re-registered by 2018-11-14T12:47:05.000Z

Error: Proda device is about to expire in 30 days

PRODA B2B device needs reactivating (as per spike instructions)

* Source: CCS

Operation: Submit IsCase Claim

Message: null

Transaction Id: null

Return Message: null

Return Code: null

Details:

Case Claim - Service CRN: 1900XXXXH, Week Ending: 2018-10-21, IsCase: 4-XXXWXX

Case has been rejected / issue with claim